



Canada West Mountain School

Experts in adventure since 1982

www.themountainschool.com

Refund Policy for Cancellations and Transfers

Please read the following Refund Policy carefully prior to booking your program! We strongly recommend purchasing optional 3rd party Trip Cancellation insurance in order to protect your investment with us in case unforeseen events cause you to be unable to attend a program you are registered in.

Programs 6 days or LESS in length (includes all 2-day courses)

- Cancellations and transfers made **14 days or less** before the first day of the program are not eligible for refunds.
- Cancellations or transfers made **15 days or more** before the first day of the program will be refunded less a \$30.00 administration fee

Programs 7 to 13 days in length:

- Cancellations or transfers made **30 days or less** before the first day of the program are not eligible for refunds.
- Cancellations or transfers made **30 days or more** before the first day of the program will receive refunds for the amount paid, less a \$75.00 administration fee.

Programs 14 days in length or MORE:

- Cancellations or transfers made **60 days or less before** the first day of the program are not eligible for refunds.
- Cancellations or transfers made **between 90 days and 60 days** before the first day of the program will receive 50% of the program fee refunded.
- Cancellations or transfers made **90 days or more before** the first day of the program will be refunded for the amount paid, less a \$100.00 administration fee.
- Custom programs and Expeditions all have separate cancellation policies - please ensure you discuss this with our staff at the time of the booking.

*** NOTE:**

- CWMS, at their sole discretion, reserves the right to waive all or part of the above noted Cancellation/Transfer fees;
- Canada West Mountain School reserves the right to cancel programs at any point and refund fees collected.
- All expenses incurred as a result of CWMS cancelling a program are the responsibility of the registered participant.

Canada West Mountain School

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