



Canada West Mountain School

Experts in adventure since 1982

www.themountainschool.com

Cancellations and Transfers Policy

Please read the following Policy for Cancellations and Transfers carefully prior to booking your program! **We recommend purchasing optional 3rd party Trip Cancellation insurance** to protect your investment with us in case unforeseen events cause you to be unable to attend a program you are registered in.

Programs 6 days or LESS in length (includes all 2-day courses)

- Cancellations **14 days or less** before the start of the program are not eligible for refunds
- Transfers are not allowed **within 14 days** of the start of the program
- Cancellations or transfers made **15 days or more** before the start of the program will be refunded/allowed, with a \$30.00 administration fee

Programs 7 to 13 days in length:

- Cancellations or transfers made **30 days or less** before the start of the program are not eligible for refunds.
- Cancellations or transfers made **31 days or more** before the start of the program will receive refunds for the amount paid, less a \$75.00 administration fee.

Programs 14 days in length or MORE:

- Cancellations or transfers made **60 days or less before** the start of the program are not eligible for refunds.
- Cancellations or transfers made **between 90 days and 60 days** before the start of the program will receive 50% of the program fee refunded.
- Cancellations or transfers made **90 days or more before** the start of the program will be refunded for the amount paid, less a \$100.00 administration fee.

Custom Programs and Expeditions:

- Each Custom Program and Expedition will have separate cancellation policies - please ensure you discuss this with our staff at the time of the booking

NOTES:

- *On all programs, Participants may replace themselves with another person at no cost, provided the new participant meets all pre-requisites for the program*
- *CWMS, at their sole discretion, reserves the right to waive all or part of the Cancellation/Transfer fees*
- *Canada West Mountain School (CWMS) reserves the right to cancel programs at any point and refund any fees collected.*
- *All expenses incurred because of a program cancellation, regardless of reasons, are the responsibility of the registered participant.*

Canada West Mountain School

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